## **Troubleshooting Guide**

| Customer's name:  |
|---|
| Order # :   |
| Contact number:   |
| 1. Verify year (including prod date), make, model:  |
| 2. Verify sensor part number received:  |
| <ul><li>3. What is the specific issue:</li><li>a. Is the TPMS light blinking then turns solid? (Sensor pairing issue)</li><li>b. Is the TPMS light from start? (Pressure issue)</li></ul> |
| 4. Verify all tire pressures are at the specified OE pressure as stipulated on door placard.  |
| 5. How many new sensors were installed?   |
| 6. Have the sensors been scanned for functionality with a properly formatted TPMS service tool?   |
| a. What are the results?  |
| b. Are all sensors broadcasting a signal?   |
| c. Are all pressure readings accurate with actual pressures and temperature?  |
| d. Are all sensor ID's different? All sensor ID's <b>MUST</b> be different.   |
| 7. Old and any other sensors must be at least 100 feet away from the vehicle.   |
| 8. Are there any Bluetooth devices in the or near the vehicle? All must be removed or turned off while the vehicle learns the new ID's.   |
| Notes:  |
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|   |
| Date:   |
| Upgrade Your Auto   |